Specifications for the fulfilment of the information obligations according to §19a ElektroG

Return options for old equipment

§19 of the German Electrical and Electronic Equipment Act (ElektroG) obligates manufacturers of electrical and electronic equipment to provide end users with a reasonable opportunity to return old equipment. **Holger Clasen GmbH & Co. KG** (**Delivery address: Alsterdorfer Straße 228, 22297 Hamburg, Germany**) offers end users the following options.

1. Sending the old device to the above-mentioned delivery address with clear notification that the old device is to be disposed. This can be done, for example, via a forwarding agent.
2. Personal delivery of the old equipment to the above-mentioned delivery address.
3. The chargeable instruction of HOLGER CLASEN to organize the collection of the old device. The end user is responsible for an appropriate packaging of the old device.

Environmentally friendly disposal of the old device is offered free of charge. The costs of transporting the old device to the above-mentioned delivery address are borne by the end user. The following points, among others, must be observed when returning an old device.

Personal data on old equipment

The owner of old equipment is responsible for deleting personal data in physical or digital form from the equipment before handing it in at a collection point (like above-mentioned delivery address).

Removal of old batteries and accumulators

According to §10 Abs. 1 ElektroG the owner of old equipment is obliged to separate old batteries & accumulators from the old device in a non-destructively way before handing them in at a collection point (like above-mentioned delivery address), if they are not enclosed by the old equipment.

Symbol explanation

§9 ElektroG requires electrical and electronic equipment to be marked with the crossed-out wheeled garbage can symbol (Annex 3 ElektroG). This symbol indicates that the marked device is not to be disposed in normal household waste but must be collected and disposed separately. The requirements for the symbol are defined by the European standard EN 50419.

The management

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